

PROBLEM-SOLVING COURTS
COVID-19 MODIFIED PARTICIPANT REQUIREMENTS

- Beginning, Wednesday, March 18th and ending Monday, March 30th, all Problem-Solving Court participants must contact their case manager via phone or ZOOM per the below schedule.
- Program compliance will be reported pursuant to this contact schedule. Participants may call in from 8:30am-5:00pm on their scheduled weekday. Failure to call and/or calls made on non-scheduled days will be reported as non-compliance.

Male Participants	Female Participants
Contact: Email/ZOOM Contact	Contact: Email/ZOOM Contact:

Last Name:	Monday	Tuesday	Wednesday	Thursday	Friday
A-E	X				
F-J		X			
K-O			X		
P-T				X	
U-Z					X

- Some services have been suspended. However, group treatment services and individual sessions at certain providers will take place remotely using ZOOM. If a participant has not downloaded ZOOM to his/her smartphone or tablet, he/she must do so. This is a free application. Treatment providers will provide meeting times and instructions to join sessions. All participants shall contact their treatment counselors for more information.
- Random drug screens may be suspended in the future. Continue to contact the color line and report as required until otherwise notified. Participants may be required to wear a drug patch or SCRAM monitor. If such requirement is made, participants must report as required to Reliable Monitoring Solutions for installation and follow-up.
- AA/NA meetings should take place on-line when possible. Please visit www.virtual-NA.org or www.neflaa.org for more information. The AA hotline is 904-399-8535. The Jacksonville Phone Army is available 24/7 should participants need to make contact with another sober member of Alcoholics Anonymous outside of a meeting. A list of known ZOOM N/A meetings is below:
Saturday 7pm <https://zoom.us/j/2012572764> , Sunday 7pm <https://zoom.us/j/20125722764>
Monday 7pm <https://zoom.us/j/20125722764> , Tuesday 7pm <https://zoom.us/j/20125722764>
Wednesday 8pm <https://zoom.us/j/8573067574> , Thursday 7pm <https://zoom.us/j/20125722764>
Friday 7pm <https://zoom.us/j/402283768>
- Court sessions will not be held until after Monday, March 30th. Case managers will provide participants with scheduled court appearance dates.
- Participants that have assignments or documents to submit (phase petitions, receipts, projects, etc.), please scan and email or take a photo and text or email it to a case manager. Phase-ups and graduations may take place outside of court.

EVERYONE NEEDS TO BE RESPONSIBLE! STAY IN TOUCH! STAY HONEST! STAY SOBER!